

**GAS EMERGENCY - OVERHEATED "RUNAWAY" BOILER / FURNACE**

Key Questions	Call Taker Actions	
* What is the address of the incident and nearest cross street?	* Keep caller on the phone to update information if not in danger	
* What is your name?	* Log all additional information	
* What is your phone number?	* Update responding units	
* Do you see smoke or smell a burning odor? (If 'Yes' advise to evacuate)	* Notify Gas Company, as appropriate.	
* Is there excessive heat being produced?	* Be prepared for to provide any medical instructions necessary for injuries	
* Are you able to turn the heating system OFF using the thermostat? (If 'NO' advise to evacuate)		
	<p align="center"><b>Safety Instructions (Pre-Arrival Instructions)</b></p> <ul style="list-style-type: none"> <li>* Advise to evacuate at least 350 feet away</li> <li>* Notify dispatch if situation changes before units arrive</li> <li>* Send someone to meet responding units</li> </ul>	
Dispatcher Actions	Useful Information	
<ul style="list-style-type: none"> <li>* Dispatch Fire Units, Medical Units, &amp; Police Units to the area or nearest available units</li> <li>* Verify Gas Company is notified, if appropriate.</li> <li>* Follow and fulfill any request from units working the scene</li> </ul>	<ul style="list-style-type: none"> <li>* Refer to SOPs, pre-incident plans</li> <li>* Refer to city/town evacuation procedures if situation warrants</li> <li>* Determine wind direction and speed</li> <li>* Consider dangers to traffic flow</li> <li>* Consider proximity to population, institutions, hospitals, nursing homes, etc.</li> </ul>	
	V2-2018	